

**STATEMENT OF LIMITED WARRANTY FOR LOUVERS INTERNATIONAL, INC. AND LOUVERSLED. LED COMMERCIAL PRODUCTS FOR SHIPMENT WITHIN THE UNITED STATES.****STATEMENT:**

Subject to the exclusion set forth below, Louvers International, Inc. ("Louvers") and LouversLED warrants its commercial indoor and outdoor light emitting diode (LED) fixtures, including the LED arrays and the LED drivers and integral control devices ("Product/s") to be free from defect in material and workmanship (the "General Warranty") for a period of five (5) years from the date of shipment from Louvers' facilities. LouversLED warrants the Osprey, Phoenix and Skylark LED fixtures, including the LED arrays and the LED drivers and integral control devices ("Product/s") to be free from defect in material and workmanship (the "General Warranty") for a period of seven (7) years from the date of shipment from Louvers' facilities. The LED arrays in the Product(s) will be considered defective in material or workmanship only if a total of 15% or more of the individual light emitting diodes in the Product(s) fail to illuminate.

Ballast, lamps, emergency batteries and poles are excluded from the General Warranty. Emergency batteries and poles are warranted separately. Manufacturers of ballasts, lamps, emergency batteries and poles incorporated into the Product(s) are solely responsible for any costs or expenses related to any claims, repairs or replacements associated with any such component(s).

This Statement of Limited Warranty ("Warranty") applies only when the Product(s) are installed and applications in which ambient temperatures are within the range of specified operating temperatures and are operated within the electrical values shown on the LED driver label. Louvers will not be responsible under this Warranty for any failure of the Product(s) that result from external causes such as: acts of nature; physical damage; exposure to adverse or hazardous materials or chemicals or other substances; use of reactive cleaning agents and/or harsh chemicals to clean the Product(s); environmental conditions; vandalism; fire; power failure; improper power supply, power surges or dips, and/or excessive switching; induced vibration; animal or insect activity; fault or negligence of purchaser, any end user of the Product(s) and/or any third party not engaged by Louvers or LouversLED; improper or unauthorized use, installation, handling, storage, alteration, maintenance or service, including failure to abide by any product classifications or certifications, or failure to comply with any applicable standards, codes, recommendations, product specification sheets, or instructions of Louvers or LouversLED; use of the Product(s) with products, processes or materials supplied by an end user or third party; or any other occurrences beyond Louvers' reasonable control. Louvers will also not be responsible under this Warranty for any substantial deterioration in the Product finish that is caused by a failure to clean, inspect or maintain the finish of the Product(s). If the Product(s) are used on existing foundations, anchorages, or structures, the end user is solely responsible for the structural integrity of such existing foundations, anchorages or structures and all consequences arising from their use. Adequate records of operating history, maintenance, and/or testing must be kept by the end user and provided to Louvers upon request to substantiate that the Product(s) have failed to comply with the terms of this Warranty. Neither Polycarbonate nor Acrylic material used in the Product is warranted against yellowing, as yellowing may occur naturally over time due to normal aging. The Product(s) are not warranted against costs that may be incurred in connection with modifications or changes to the Product(s) required to accommodate site conditions and/or faulty building construction or design. In addition, the Product(s) are not warranted against cost resulting from installation of third party components, failures of third party supplied components, or failures of Louvers supplied Product(s) caused by a third party supplied component. This Warranty only applies to Product(s) when sold for commercial purposes and does not apply to consumer Product(s), all of which are governed by separate limited warranty terms. For the avoidance of doubt, Louvers emergency fixtures are not covered by this Warranty.

If the Product(s) fail to comply with the terms of this Warranty, Louvers, at its option, will repair or replace the Product(s) with the same or a functionally equivalent Product(s) or component part(s). This Warranty excludes labor and equipment required to remove or re-install original or replacement parts. This Warranty extends only to the Product(s) as delivered to, and is for the sole and exclusive benefit of, the original end user of the Product(s) at the original location. This Warranty may not be transferred or assigned by the original end user.

The repair or replacement of any Product(s) or component part within the Product(s) is the sole and exclusive remedy for the failure of the Product(s) to comply with the terms of this Warranty and does not extend the Warranty period. Warranty claims regarding the Product(s) must be submitted in writing within (30) days of discovery of the defect or failure to an authorized Louvers post-sales or customer service representative. Product(s) or component part(s) may be required to be returned for inspection and verification of non-conformance by Louvers, but no Product(s) or component part(s) will be accepted for inspection, verification or return unless accompanied by a "return authorization number" which can be obtained only from an authorized Louvers post-sales or customer service representative. Louvers is not responsible for any costs and expenses incurred in connection with shipment of Product(s) to Louvers, but Louvers shall bear all cost and expense incurred in connection with shipment or replacement Product(s) to the customer.

# Statement of Limited Warranty

## LED Commercial Products

### STATEMENT (CONTINUED):

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THE FOREGOING WARRANTY TERMS ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, AND LOUVERS EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, RELATING DIRECTLY OR INDIRECTLY TO THE PRODUCT(S), WHETHER ORAL, WRITTEN OR ARISING BY COURSE OF DEALING OR USAGE OF TRADE; INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE. NO AGENT, DISTRIBUTOR OR OTHER SUPPLIER OF LOUVERS PRODUCTS HAS THE AUTHORITY TO MODIFY OR AMEND THIS WARRANTY WITHOUT EXPRESS OR WRITTEN AUTHORIZATION FROM LOUVERS.

The total liability of Louvers on any and all claims of any kind, whether in contract, warranty, tort (including negligence), strict liability or otherwise, arising out of or in connection with or resulting from, Louvers' performance of breach of this Warranty, or from Louvers' sale, delivery, resale, repair, or replacement of any Product(s) or the furnishings of any services, shall in no event exceed the purchase price allocable to the Product(s) that give rise to the claim, and any such and all such liability shall terminate upon the expiration of the warranty period specified above.

IN NO EVENT SHALL LOUVERS BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY OR PUNITIVE DAMAGES, EVEN IF INFORMED OF THE POSSIBILITY OF SUCH DAMAGES, WHETHER AS THE RESULT OF BREACH OF CONTRACT, WARRANTY, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY, OR ANY OTHER THEORY, INCLUDING WITHOUT LIMITATION LABOR OR EQUIPMENT REQUIRED TO REMOVE AND/OR RE-INSTALL ORIGINAL OR REPLACEMENT PARTS, LOSS OF TIME, PROFITS OR REVENUES, LACK OR LOSS OF PRODUCTIVITY, INTEREST CHARGES OR COST OF CAPITAL, COST OF SUBSTITUTE EQUIPMENT, SYSTEMS, SERVICES OR DOWNTIME COSTS, DAMAGE TO OR LOSS OF USE OF PROPERTY OR EQUIPMENT OR ANY INCONVENIENCE ARISING FROM OUT OF ANY BREACH OF THE FOREGOING WARRANTY OR OBLIGATIONS UNDER SUCH WARRANTY.

Louvers reserves the right to modify or discontinue this Warranty without notice provided that any such modification or discontinuance will only be effective with respect to any Product(s) purchased after such modification or discontinuance.